

## Party info to go!

Thanks for choosing to have your party at Peak! We've put together some information to answer questions you may have, and to help your party run as smoothly as possible.

- Your party will be broken down as follows: One and a half hours to do as much climbing as the climbers can handle, followed by a half hour on our second floor mezzanine to refuel with pizza, cake & ice cream, or whatever you choose!
- Please ensure that all party participants have an Assumption of Risks (AOR) completed by a parent or legal guardian prior to the party. Please note: ***Participants without an AOR will not be permitted to climb.*** The Assumption of Risks form can be found at the bottom of the homepage at [www.peakexperiences.com](http://www.peakexperiences.com). The form requires an "e-signature" which, once completed, is sent directly to our system, so no need to print, sign, or bring a hard copy form in.
- Please arrive 15 minutes prior to your party's start time. This will allow us to verify we have each climber's AOR at check in, show you to your party area to get settled in, go over rules, and get each climber harnessed up and ready to scale the walls by the scheduled party start time. We allot a half hour in between each party to allow for clean-up/set-up, so we do not have the ability to adjust the start time of your event if participants are running late.
- Your \$50 deposit is non-refundable, but may be applied to another party date or event at Peak Experiences when you contact us at least 2 weeks prior to the event to reschedule.
- You will be contacted a few days prior to your party by our staff to confirm the number of climbing participants. This allows us to provide your group with the correct staff to climber ratio.
- We will set up tables draped with tablecloths and chairs on the mezzanine, along with a few balloons. We also provide "party favors" for each participant including a color changing cup, Peak sticker and temporary tattoo, along with a free guest pass to attend our Junior Team or Training Team, based on the participant's age.
- We do not provide any cutlery or paper products, so feel free to bring your own in any theme you would like! We kindly request silly string and glitter be left at home, and noise makers be handed out outside, after the party, with respect to other climbers in the gym.
- A full size fridge & freezer are available for your use if needed. See a supervisor when you arrive.
- We have a deal with Papa John's if you would like to order pizza for your group. Call Peak and speak with a supervisor for more details. We do the work, and add the total to the bill at the end of the party. One less thing for you to worry about the day of the party!
- We welcome parents on the climbing floor during the party to help encourage and cheer on the climbers. Our belayers do their best to keep the children waiting to climb entertained, however if you see any child wandering from their group or going into an area or situation you feel may be dangerous, please don't hesitate to help out and bring the child back to their respected group. The belayers are tied in to climbers, so it makes it difficult to keep up with anyone that wanders off.
- If you have any other questions, comments, changes, or requests, please call (804)897-6800 and ask for a supervisor, or email [neil@peakexperiences.com](mailto:neil@peakexperiences.com).